

TOWN OF BLACKFALDS
Blackfalds & District Family & Community Support Services Board
Thursday, February 19, 2026 at 7:00 p.m.
MINUTES

MEMBERS PRESENT

Ryan Brown	Town of Blackfalds Councilor
Cory Twerdoclib	Town of Blackfalds Councilor
Dena Thomas	Public at Large
Kimberly Burrell	Public at Large
Michelle Meadows	Public at Large

ATTENDING

Sawyer Hick	Town of Blackfalds FCSS Manager
Erin Dahl	Town of Blackfalds FCSS Admin Assistant

OTHERS ATTENDING

REGRETS

Gloricel Cayago	Public at Large
Jessalyn Parsons	Public at Large
Heather Johnson	Public at Large
Auralei Agrey	Public at Large
Glenda Brown	Public at Large

WELCOME AND CALL TO ORDER

Chair Thomas welcomed all attending, introduced Councilors Brown and Twerdoclib. The Blackfalds & District Family & Community Support Services Board Meeting was to order at 7:04 pm. Member Johnson moved that the Blackfalds & District Family & Community Support Services Board approved the agenda. Member Kimberly Burrell Seconded the motion.

CARRIED UNANIMOUSLY

ADDITIONS TO AGENDA

- 4.13 Empowering Minds/Light house Project Update
- 4.14 FCSSAA Board meeting Highlights

DELETIONS TO AGENDA

N/A

TREATY SIX LAND ACKNOWLEDGEMENT

A Land Acknowledgement was read to recognize that the Town of Blackfalds is on Treaty Six

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territory.

PRESENTATIONS

N/A

BUSINESS

Approval of Minutes of January 8, 2026

Member Thomas moved that the Blackfalds & District Family & Community Support Services Board recommends Council adopt the minutes from January 8, 2026, as presented.

CARRIED UNANIMOUSLY

Approval of Minutes from November 20, 2025

Member Ryan Brown approved the January 8, 2026 meeting minutes.

CARRIED UNANIMOUSLY

FCSS SUPPORT SERVICES FRAMEWORK

-Administration has discussed introducing framework policies across all divisions. These policies outline the key expectations, guiding principles, and decision-making parameters that shape how each division operates. By establishing this high-level direction, we create a consistent foundation that supports effective, efficient, and well-coordinated management practices. This Policy will ensure that Social Services policies and procedures are aligned with our broader organizational priorities and values.

-The purpose of this Policy is to establish clear guidelines for the planning, implementation, and evaluation of preventive and supportive social services within the Town of Blackfalds. This Policy aims to enhance the well-being of individuals and communities by providing equitable, accessible, and high-quality services that address the diverse needs of our population.

-Council is committed to fostering a resilient, inclusive, and supportive social environment that strengthens protective factors, reduces social risks, and builds community capacity. Through diverse, high-quality programs, the Town prioritizes equity, collaboration, and accountability to ensure long-term impact for current and future generations. Council provides strategic oversight and ensures resources are allocated to preventive social services that align with provincial legislation and community priorities.

Board members are happy with the name change from Social Services Framework to FCSS Support Services Framework and the policy being broad to allow flexibility.

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SCOPE

This Policy applies to social services including, but not limited to:

1. Community Supports: Programs that build resilience against housing insecurity, food insecurity and health challenges.
2. Capacity Building: Educational and vocational training, skill development, youth/family/senior supports.
3. Equity Initiatives: Programs addressing systemic barriers, culturally safe delivery, inclusion of marginalized groups.
4. Community Development: Partnerships, volunteerism, environmental sustainability, and resilience initiatives.

AUTHORITY AND RESPONSIBILITIES

Council to:

1. Adopt and support this Policy by resolution.
2. Consider the allocation of resources for the successful implementation of this Policy in the annual budget.

Chief Administrative Officer to:

1. Advise Council on the development, implementation, and amendment of this Policy.
2. Ensure Policy review occurs and verify the implementation of this Policy.

Administration to:

1. Implement programs in alignment with this Policy.
2. Report annually to Council on program outcomes, risk management, and resource allocation.

FCSS SUPPORT SERVICES FRAMEWORK

By virtue of this Policy, the Town of Blackfalds Social Services strives to:

1. Ensure programs are accessible to all demographics, including marginalized or underserved groups.
2. Provide services in a manner that respects the dignity and rights of all individuals.

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3. Build partnerships with local organizations, schools, health services, and businesses to maximize resources and impact.
4. Ensure services are culturally sensitive, responsive, and inclusive to the diverse needs of the community.
5. Promote sustainable delivery that respects environmental, economic, and social factors.
6. Maintain transparency in decision-making, service goals and outcomes.

The goals and objectives of Social Services in relation to this framework Policy are to:

Ensure equitable access to preventive social services for all residents.

Promote community well-being by strengthening protective factors and reducing social risks.

Foster resilience and self-reliance through skill-building, education, and empowerment initiatives.

Reduce isolation and enhance social connection through engagement, volunteerism, and participation.

Advance equity and inclusion by addressing systemic barriers and promoting culturally safe service delivery.

This Policy establishes the foundation for a responsive, sustainable, and preventive Social Services system that strengthens community well-being and promotes equity, inclusion, and resilience.

Guided by this Policy and related documents, Social Services commits to:

1. Deliver equitable and inclusive programs and support's that respond to identified community needs.
2. Develop guidelines for planning, delivering, and evaluating social services to ensure consistency and quality.
3. Establish transparent funding priorities, considering severity of needs, impact, efficiency, and external opportunities.
4. Maximize the use of available resources to ensure sustainability and growth of social service offerings.
5. Engage stakeholders through consultation, forums, and collaborations with agencies and governments.

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6. Set benchmarks and performance indicators to evaluate the success and impact of social service programs, supports and initiatives.
7. Identify potential risks in social service delivery (e.g., confidentiality, equity gaps, service duplication) and establish preventive measures that meet ethical and legal requirements.
8. Promote awareness of social services through outreach, advertising and social media platforms. Council Policy No- Social Services Framework Page
9. Keep the community informed about programs, services, policies, and changes through clear and consistent communication.
10. Foster collaboration and partnerships with local organizations, schools, health services, and business to maximize impact and reduce duplication.
11. Support volunteerism and community capacity building as a cornerstone of social service sustainability. 12. Embed continuous improvement practices using evaluation findings and community feedback to refine programs annually.

EXCLUSIONS

Direct Assistance: The Town of Blackfalds Social Services does not provide direct financial assistance, clinical treatment, or crisis intervention beyond preventive scope. Residents requiring such support's will be referred to appropriate provincial or community agencies.

SPECIAL SITUATIONS

- Services may be adapted during public health emergencies, natural disasters, or other extraordinary circumstances to ensure continuity of preventive support's.
- Partnerships may be prioritized in situations where community needs exceed municipal capacity.

BCG REPORT

BGC Wolf Creek Blackfalds launched programming in fall 2024 in direct response to a clearly identified community need: parents in Blackfalds required more Out of School Child Care options. The 2025 year marked the organization's first full year of operation, and the results demonstrate strong uptake, growing trust, and meaningful community impact.

By establishing consistent, reliable child and youth programming, BGC Wolf Creek Blackfalds not only met the immediate childcare gap but also contributed to addressing five priority areas identified in the Blackfalds Social Needs Assessment:

- Support for parents and families
- Mental health

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- Bullying and abuse
- Isolation and loneliness
- Collaboration among local agencies

The organization delivered three core programs for children ages 5–12—After School Program, School's Out Day (S.O.D.) Program, and Summer Camp—while also expanding services to include targeted youth programs (ages 12–18) and free counselling for children, youth, and families. In 2025 alone, these programs generated **5,740 visits from 287 unique individuals**, demonstrating strong community engagement.

After School Program

Operating out of the Iron Ridge Secondary Campus, the After School Program provides a safe, engaging, and supportive environment each school day. Children participate in themed activities, physical play, quiet spaces, and receive a healthy snack. Transportation from three local schools removes barriers for families. **Program impact:**

- 61 days of programming
- 86 individual children
- Average of 20 children per day
- 56% of total program visits

School's Out Day (S.O.D.) Program

This full-day program runs on non-school days such as PD days, Teacher's Convention, and Spring Break. Demand has been high, often resulting in a waitlist, though most families are accommodated. **Program impact:**

- 35 days of programming
- 112 individual children
- Average of 26 children per day
- 16% of total program visits

Summer Camp

In 2025, BGC Wolf Creek Blackfalds delivered its first-ever Summer Camp, and it quickly became a highlight for families in the community. The program attracted many new participants and offered eight weeks of full-day care—an essential support for working parents during the summer months. Each week featured engaging themes, on-site and off-site activities, and opportunities for community members to share their skills with campers. Staff at field trip locations consistently praised the children's behaviour, reflecting positively on the program's culture and supervision.

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Program impact:

- 40 days of programming
- 109 individual children
- Average of 31 children per day
- 22% of total program visits

Youth Lunch Drop-In

Located within the Iron Ridge Secondary Campus, BGC Wolf Creek Blackfalds naturally became visible to local youth. As students grew more comfortable with staff, they expressed interest in having a space of their own. In response, the Club launched a weekly Youth Lunch Drop-In, offering games, snacks, conversation, and a welcoming environment. Attendance has steadily increased, and youth have contributed ideas for future programming. This momentum is now supporting the expansion of youth services, including the upcoming Lead Up leadership program at the Junior Campus.

Program impact:

- 12 days of programming
- 75 individual youth
- Average of 14 youth per day
- 3% of total program visits

Counselling Program

To further support children, youth, and families, BGC Wolf Creek Blackfalds expanded access to its no-cost counselling services. Initially offered for a half-day each week, demand quickly demonstrated the need for increased availability. The program now operates one full day per week, with additional after-school sessions for convenience. To reduce barriers, the counsellor also provides services directly within three local schools. This program has become an important resource for families seeking mental health support.

Program impact:

- 28 individuals served
- 162 counselling sessions
- 3% of total program visits

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BGC Wolf Creek Blackfalds successfully advanced three of the five identified social sustainability goals through intentional, relationship-focused programming and expanded community supports.

- 1. Developing Independence, Coping Skills, and Resilience
- Across all Club programs, activities are intentionally designed to help children build confidence, emotional regulation, and problem-solving skills. Choice-based programming encourages independence, while daily routines such as journaling, self-care practices, and access to calming spaces help children learn to manage emotions. Staff reinforce positive behaviour and teach strategies for handling bullying, navigating conflict, and practicing calm-down techniques. The Counselling Program strengthens this impact by supporting not only individual children but also their families, creating a ripple effect of improved coping skills and resilience throughout the community.
- 2. Building Interpersonal and Group Skills
- Positive relationships are at the heart of Club culture. Staff model kindness, respect, and empathy, and children practice these skills through turn-taking games, group activities, and shared decision-making. Leadership opportunities are built into daily programming, allowing children to guide activities, mentor younger peers, and contribute to group expectations. The Counselling Program further supports healthy relationship development by helping families build stronger communication and relational skills that extend into the broader community.
- 3. Supporting Active Participation in the Community
- BGC Wolf Creek Blackfalds helps children and families stay engaged in community life by offering accessible, affordable, and reliable Out of School Child Care. Children participate in activities throughout Blackfalds—such as visits to the Abbey Centre, library, parks, and local agencies—which fosters pride, belonging, and awareness of community resources. By reducing childcare stress and financial barriers, the Club enables parents to work, participate in community life, and feel supported during a time of rising costs. Programming intentionally extends beyond the Club's walls, encouraging children, youth, and families to be active contributors to their community.
- **Summary of Reach and Expansion**
- The program not only reached its intended population but expanded significantly. Out of School Child Care programs continue to grow, often reaching licensed capacity. Summer Camp opened the door to many new families. The Counselling Program doubled its availability due to demand and now includes after-school and in-school sessions to reduce barriers. Youth programming has also begun to take shape, extending the Club's reach to ages 12–18. Continued growth is expected as awareness increases and programming expands.

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- **Summary of Program Impact**

- The impact on children, families, and the community is clear and measurable. Results from the national BGC Canada survey show positive movement across all 21 indicators related to relationships, healthy living, learning, and leadership. Children report feeling more supported, more confident, and more connected. Staff also observe strong engagement—so much so that many children are reluctant to leave at pick-up time. Families benefit from reduced stress, increased access to childcare and counselling, and stronger connections to community resources. The community benefits from the development of confident, engaged young citizens who are learning to contribute positively to their environment.

BIG BROTHERS BIG SISTERS REPORT

Financial Overview

- **FCSS Contribution:** \$9,000
- **Organization Contribution:** \$97,518
- **Total Revenue:** \$106,518
- **FCSS Eligible Expenditures:** \$91,645
- **Other Expenditures:** \$23,853
- **Total Expenditures:** \$115,498
- **Surplus/Deficit:** –\$8,980

Program Overview & Community Need

Big Brothers Big Sisters of Lacombe and District (BBBSLD) delivered a range of mentoring programs designed to support children and youth facing multiple risk factors and Adverse Childhood Experiences (ACEs). The programs provide stable, caring relationships that strengthen mental health, resilience, and social connection.

In 2025, **219 mentoring relationships** were supported in Blackfalds—representing **51%** of all BBBSLD program participation—demonstrating strong and ongoing community need.

Program Delivery & Outcomes

Community-Based 1:1 Mentoring

- Matches youth with screened, trained adult mentors.

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- Matches meet 6–8 hours monthly for activities, community engagement, and skill-building.
- Supports confidence, life skills, and positive decision-making.
- Program demand increased in 2025.

In-School 1:1 Mentoring & Teen Mentoring

- Weekly one-hour sessions during the school year.
- Teen Mentoring launched successfully in Blackfalds, empowering youth 14+ to mentor younger peers.
- Benefits include leadership, communication, and problem-solving skills for both mentors and mentees.

Group Mentoring Programs

- **Game On and Healthy Bodies Healthy Minds** delivered to Grade 5 classes.
- Focus on emotional well-being, teamwork, physical activity, mindfulness, and self-care.
- Participation decreased but program quality and engagement remained strong.

Kids N Kops Summer Day Camp

- Delivered with Lacombe Police Service, Blackfalds RCMP, and Municipal Enforcement.
- Builds positive relationships between youth and law enforcement.
- 12 youth participated.

Adopt-a-Family Program

- Expanded support during the holiday season.
- Assisted **27 youth, 45 individuals, and 11 families**.

Impact on Independence, Coping Skills & Crisis Resilience

BBBSLD programs help youth:

- Build confidence and emotional regulation.
- Strengthen coping and communication skills.
- Develop independence through goal-setting and problem-solving.
- Reduce isolation by providing a consistent, trusted adult.

Survey results show:

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- **98% of youth** agreed: *"As a result of my mentor, I am better at handling whatever comes my way."*

A mentor noted: *"I think my mentee has become more confident in himself, in his interests and with making connections or trying new things."*

Participation & Community Engagement

Direct Program Participation

Program	Participants
Game On	102
Healthy Bodies Healthy Minds	77
Teen Mentoring	11
Community-Based Mentoring	12
In-School Mentoring	4
Kids N Kops	12
Site-Based Mentoring	1
Adopt-a-Family	27 youth / 45 individuals / 11 families
Waitlist	20

Community Awareness & Events

- Turn the Town Teal: 8 businesses
- 40 Mentors in 40 Days: 10 signs
- Easter BBQ: ~125 attendees
- Community Info & Expo Fair: ~150 attendees
- Festival of Wreaths: 15 wreaths
- Rubber Duck Drop Fundraiser: ~150 attendees
- Interagency meetings: 5

Volunteer Involvement

- Community-Based Mentors: 12
- In-School Mentors: 4
- Teen Mentors: 11

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- Board Members: 4
- Group Mentoring Volunteers: 4
- Kids N Kops Volunteers: 12
- Adopt-a-Family Volunteers: 6
- Fundraising Volunteers: 17

Staff Development

Training included: Developmental Relationships, Mental Health First Aid, Service Delivery, Child Safety, and Brain Story.

Geographic Area Served

Blackfalds, Lacombe, Bentley, Eckville, Alix, Clive, and Lacombe County.

Board members discussed the need for more mentor volunteers

IRON RIDGE REPORT

The Connection Club at Iron Ridge Elementary Campus operated from September 2025 to June 2026, providing daily morning support for at-risk students. The program created a safe, welcoming environment where students could build meaningful relationships with caring adults, develop social-emotional skills, and begin their day with a healthy snack. Research-aligned practices helped foster resilience, emotional regulation, and readiness to learn.

The program served approximately 40 students per day through the breakfast component and reached the broader school population through classroom bins and community education efforts. Staff, parents, and students consistently reported positive outcomes, including improved attendance, smoother morning transitions, and increased student engagement. Teachers observed stronger emotional regulation and improved learning readiness among participating students.

The Connection Club successfully reached its intended population while also supporting additional students who accessed the space as needed. The program strengthened relationships between the school and families, particularly those considered at-risk, and fostered a culture of care and connection within the school community. Partnerships with organizations such as Hope Mission and the Bulldogs hockey team further enriched the program.

Key successes included high breakfast participation (approximately 700 breakfasts per month), improved student regulation, strong staff involvement, and positive parent feedback. Challenges

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included unexpected equipment failures and the need to orient new students to program expectations.

Based on evaluation findings, the program was highly effective, and no changes are recommended. The school hopes to continue the program in future years due to its significant impact on student well-being and community connection.

AG SOCIETY REPORT

Chair Thomas reported she received email from the Light House Project, and the Blackfalds Ag Society was successful in receiving the funding. More details to come after the upcoming Ag Society Meeting. Light House Project/Empowering Minds is an initiative focused on mental health and resources aiming to help rural residents in Alberta.

FCSS MANAGERS VERBAL UPDATE

A brief discussion regarding the FCSS Social Services Framework Policy was discussed and reviewed. The goal is to provide a Framework that is inclusive, accessible and fosters an environment that builds community capacity, strengthens protective factors, reduces barriers, while also ensuring programs and services align with provincial legislation and community priorities. Name change of policy and brief explanation on the broadness of the policy were discussed.

Still awaiting on finalizing the 2026 budget, expected to be completed end of February. It would be disappointing if there was no funding for a seniors programmer, it is a real need of the aging community.

FCSS Grant applications are accepted until March 20,2026 and applications will be reviewed April 9/26 meeting. FCSS will provide a matrix to score applications. We are still awaiting applications currently. Board will meet again in April to discuss volunteer applications.

Save the date FCSSAA Nov.25-27 2026 in Edmonton.

A brief discussion with the board regarding the Affordable Housing need in Blackfalds.

ACTION ITEMS

N/A

VOLUNTEER PROGRAMMER REPORT

January 2026

Volunteer Recognition Planning

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- **National Volunteer Week:** April 19–25, 2026.
- **New Combined Event:** FCSS will merge its two annual volunteer events into one large community celebration.
 - **Blackfalds Volunteer Gala:** May 7, 2026 at the Eagle Builders Centre during Youth Week.
 - **Format:** Oscar-themed evening with red carpet, paparazzi, photo ops, light supper, youth performances, and awards for both adults and youth.
 - **Attendance:** Expected to bring together ~400 volunteers, families, and partners.
- **Nominations:** Now open until **March 1** at www.blackfalds.ca/volunteer..
- **Award Selection Committees:**
 - Carol Simpson Volunteer of the Year – Town Council
 - Gloria House Mentor Award – FCSS Board
 - Outstanding Group Awards – FCSS Board
 - Dylan Stork Youth Ambassador Award – Town Council
 - Leaders of Tomorrow – Mayor, FCSS Youth Programmer, FCSS Board Rep
 - Gary Kroetsch Volun-Told Award – FCSS Board Rep, family friend, past recipient
- **Process:** All nominee assessment forms submitted electronically to the Volunteer Programmer.

Snow Angel Program

- **21 residents** successfully paired with volunteers.
- **1 resident** currently being matched.
- **1 resident** remains on the waitlist.
- Program continues to see strong community engagement.

Emergency Social Services (ESS)

- **Jan 20 – CRESS Meeting:**
 - RCMP presented on mass casualty planning and reviewed St. Albert's 2024 Mass Victimization Exercise.
 - Key takeaways: improved interagency coordination, clearer roles, and the value of hands-on training.
- **Jan 27 – LREMP Debrief:**
 - Reviewed the Nov 19 live exercise.
 - Discussion highlighted that ESS functions more effectively as a **Branch under Operations** rather than its own ICS Section.
 - Reinforced the importance of participating in live exercises for skill development.

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Seniors Programming

- The Volunteer Programmer continues to act as liaison for the **Blackfalds Seniors Club**, supporting communication and bookings.
- The club has added **four new intergenerational events**.
- The liaison role will continue until a new appointee is selected.

Volunteer Utilization

- Volunteers supported programs including **Leaders in Training** and other community events.

Ongoing Initiatives

1. Upcoming Volunteer Opportunities

- Snow Angel Program (ongoing through winter)
- **Winterfest – February 16**
- **Easter Egg-stravaganza – March 2**

COMMUNITY ENGAGEMENT PROGRAMMER REPORT

January 2026

Social Media Reach

- **Facebook:** 1,662 followers
- **Instagram:** 213 followers

Christmas Bureau – Final Report

- **Total individuals supported:** 376
 - 227 children
 - 103 women
 - 46 men
- **Hampers distributed:** 126
 - 103 family hampers
 - 23 single/senior hampers

Community Volunteer Income Tax Program

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- Re-applied to be a 2026 host site.
- Re-applied for 2006 EFILE numbers and passwords.
- Re-submitted 2025 COIN application.
- Began 2026 training.

Interagency Meeting – January 7

- Held at the Eagle Builders Centre.
- **27 attendees** representing **20 organizations**.

“Hot Seat” spotlight: **Blackfalds BGC**, showcasing their programs and contributions to the community.

50+ Walk & Talk Club

- **Average weekly walkers:** 32 (up 10 from December)
- **Unique walkers in January:** 53
- **Age representation:** 6 regular walkers are 75+
- **Where participants live:**
 - 68% Town of Blackfalds
 - 11% City of Lacombe
 - 21% Lacombe County
-
- Group officially renamed **50+ Walk & Talk Club** to reflect its social, connection-focused atmosphere. Activities and conversations continue to build belonging and wellness.

More Than a Movie

- **27 attendees** watched *Far and Away*.
- Attendance breakdown:
 - 24 from Blackfalds
 - 1 from Lacombe
 - 2 from Lacombe County
- The film sparked rich storytelling and shared memories, strengthening social connection and community bonding.

In-Office Support

- Assisted one local senior with creating sign-in sheets, prize table materials, and game rules (typing and document support).

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Abbey Centre Membership Assistance Program

- **1 application approved**, providing access for:
 - 1 adult
 - 3 children
- Pass valid for a two-month period.

External Collaboration

- Supporting **Red Deer Polytechnic's Seniors Research Study** on technology use among older adults.
 - Hosted the research assistant at *More Than a Movie*.
 - Providing boardroom space for in-person interviews.

ONGOING INITIATIVES:

Blackfalds FCSS Facebook Page: 1628 followers December

Blackfalds Instagram Page: 214 followers in December

Abbey Centre Membership Assistance Program:

YOUTH PROGRAMMER REPORT January 2026

Blackfalds Youth Crew (BYC)

BYC continues to support youth in building friendships, leadership, and confidence through safe, engaging activities. Each session accommodates up to 15 participants.

Program Attendance

Activity	Gr. 4–6	Gr. 7–12	Homeschool	Total
Sledding & Hot Cocoa	12	3	9	24
Beat the Winter Blues	15	5	11	31
Fondue & Friends (Gr. 7+)	15	8	13	36
Total Youth Registered in January				91

Note: One BYC week was cancelled due to facilitator illness.

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Child Safe Canada – Home Alone Safety Course

- **Instructor:** Annette
- **Date:** January 30, 2:00–4:00 PM
- **Participants:** 15 (full)
- **Waitlist:** 10
- Monthly safety training for youth in Grades 4–6 continues to be in high demand.

Youth Cooking Club

- **Grades:** 5–7
- **Dates:** January 21–March 18 (no class Feb 14)
- **Time:** 5:00–7:15 PM
- **Registered:** 10 (full)
- **Waitlist:** 10
- Program remains at maximum capacity.

Leaders in Training (LiT)

- Youth volunteers are actively supporting BYC programs and demonstrating strong leadership, initiative, and teamwork.
- Participants received **new program T-shirts**, helping them stand out as ambassadors and role models.

Board members had questions on duplication of programs and wanted to know who all focuses on inclusion and equality. Talks about a possible revamp for the Grade 7-12 age group.

Youth Programmer Initiatives

Positive Ticketing Program

- Constable Hewitt continues distributing Positive Tickets to youth demonstrating positive or improved behaviour.
- Tickets remain popular due to the **Slurpee reward** redeemable at Blackfalds Convenience Store.

Spring & Summer Program Planning

- Work is underway to finalize program outlines and logistics for the upcoming seasons.
- All content is being prepared for the **Community Guide release in March 2026**

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Monthly Newsletters in January

Vibrant Living 50+ 271 sends with an open rate of 71%

Interagency 142 sends and an open rate of 55%

Beyond Lunchbox Program 285 sends with an open rate of 53%

Volunteer Newsletter 301 sends with an open rate of 51%

In-person visits & Calls to FCSS 148

The Blackfalds & District Family & Community Support Services Board Meeting ended at 8:52 p.m.

Dena Thomas Chair -Original Signed-

Erin Dahl Admin Staff -Original Signed-